



Don Trotter Heating and Air Conditioning, Inc. is a family-owned and operated air conditioning and heating company, providing maintenance, repair and replacement services in Plano, Texas since 1970. Boasting three generations, 45 years of exceptional service, and over 10,000 Bryant home comfort system's installed, we offer both the experience and expertise to meet the unique demands of comfort in a North Texas environment. We are industry leaders recognized as a Bryant Factory Authorized Dealer, employing 100% NATE-Certified technicians and installers, and are qualified as Healthy Air and Puron Refrigerant Specialists.

The Trotter Commitment:

We believe in educating our clients on the latest technologies, energy efficiency ratings, and products in order to help you choose the best HVAC solution to meet your unique comfort needs and budget. **Not all HVAC systems are created equal.** Your comfort and satisfaction may safely depend on our careful consideration, industrial skill, and long-standing expertise for the design and installation of your new equipment. We are committed to providing our customers with detailed, personalized service to ensure that you make the best decisions for your home. **Therefore, in the interest of making a fair assessment, before settling on an HVAC Company, we strongly advise you to gather the following information from each company providing an estimate:**

- A.) **Written bid sheet that reflects the model numbers of each piece of equipment to be installed.**
- B.) Detailed list of additional items such as metal, electrical, copper and gas components.
- C.) **An industry standard AHRI cut sheet, which provides energy efficiency ratings and model numbers of the equipment to be installed.**
- D.) Factory Authorized Dealer?
- E.) List of referrals

We look forward to the opportunity to serve you and your family's HVAC needs.

Respectfully Yours,
Don Trotter Heating and Air Conditioning, Inc.



Medal of Excellence

